

Good Morning Claudio:

I just wanted to thank you personally for all your patience, expertise and expert advice in the sim yesterday.

Since losing my aviation medical 30 years ago now, and having to leave the airline pilot life, these sessions do mean the world to me.

Unfortunately, my medical condition has left me in almost constant moderate to severe pain, and I must tell you that sitting in that pilot seat of the 777, following your instruction, is one of the best pain “medications” out there!!!

Again, I just wanted to say “thank you” for helping to re-ignite the joy of flying a large jet - something made all the more pleasant by your knowledge, kindness and professionalism (not to mention your good humour!).

My buddy and I look forward to seeing you on the 29th.

Meantime, thank you for all your kindness.

Best wishes,

Paul.